

**Vendor / Solution Providers
Company Account**



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1. GENERIC

During various moment you will automatically get an email from support@mvno-index.com about your activities, like password change, account activation, etc.


Make sure to whitelist the @mvno-index domain

2. REGISTER

When you are a Vendor/Solution provider for one or more of the following: MVNO, MVNE, MVNA, IOT, OSS, BSS, Core Network or Wholesale then we invite you to register your Company. You can do this by selecting “Register my Company” under the Contact section in the main menu.

Notes:

- Can always change your first name, last name, email address and password after registration.
- You cannot change your Company name after the registration
- Your Company name cannot be longer than 24 characters
- After your registration you will **automatically receive an email which you need to confirm to complete your registration.**
- When you have problems then reach out to us on support@mvno-index.com



[About](#) ▾ [MVNO & IOT Information](#) ▾ [Solution Providers](#) ▾ [Services](#) ▾ [Events](#) ▾ [Glossary](#) ▾ [Guest Blogs](#) ▾ [Contact](#) ▾

Register your Company for the Solution Provider listing

Important, read this before registering

Only register if your Company a Solution Provider / Vendor for one (or more) of the following solutions:

- MVNO (any type), MVNE, MVNA, IOT, OSS, BSS,
- Core Network, Wholesale (Data, SMS and/or Voice).

When you have filled in the details and press register you will automatically receive an email to confirm your registration*

After your registration confirmation you can login and complete your personal Company profile page. You can download the manual about how to fill in your profile here or visit our [Frequently asked Questions](#).

If you have any problems with the registration then contact our [support](#).

*The registration email might be seen as SPAM, therefore check you spam folder as well and mark the (mvno-index.com) domain as safe (not junk).

Company Name *

First Name *

Last Name *

E-mail Address *

Password * ?

Confirm Password *

[Show privacy policy](#)
 Please confirm that you agree to our privacy policy

[Register](#)

3. LOGIN

You can find the “Login page” in the main menu under the Contact section in the main menu.

3.1. FORGOT YOUR PASSWORD

When you forgot your password then go to the Login page and select “Forgot your Password”

Here you need to:

- Fill in the email address belonging to your account.
- Select Reset Password
- A new screen will appear
- You will automatically receive an email to reset your password
- When you have problems then reach out to us on support@mvno-index.com

4. ACCOUNT

When you are logged in, you're automatically directed to your personal Account page.

The screenshot shows the MVNO INDEX Account page. At the top, there is a navigation bar with links: About, MVNO & IOT Information, Solution Providers, Services, Events, Glossary, Guest Blogs, and Contact. The main content area is divided into two columns. The left column features a user profile for 'DemoCompany' with a 'View profile' link and a menu with options: Account, Change Password, and Delete Account. The right column is titled 'Account' and contains form fields for Username (filled with 'DemoCompany'), First Name (filled with 'Demo'), Last Name (filled with 'Company'), and Email Address (filled with 'free_portal@hotmail.com'). An 'Update Account' button is located below the form fields. A 'Logout !!' button is positioned in the bottom left corner of the page.

Here you can do the following:

- Change your Account details (first name, last name & Email address)
- Change your Password
- View your Company profile
- Delete your Account
- Logout

4.1. CHANGE YOUR ACCOUNT DETAILS

To change your Account details such as: first name, last name & Email address. Fill in the new names and select update Account.

This screenshot is identical to the one above, showing the MVNO INDEX Account page. It displays the user profile for 'DemoCompany' and the account details form with fields for Username, First Name, Last Name, and Email Address. The 'Update Account' button is visible at the bottom of the form area, and the 'Logout !!' button is in the bottom left corner.

4.2. CHANGE YOUR PASSWORD

To change your fill in your existing password and twice (2x) your new password and select Update Password. Make sure that:

- You use a strong password
- Your at least one number, one capital letter, one small letter, one strange character
- Your passwords needs to be at least 8 characters long.

The screenshot shows the 'Change Password' page. At the top left is the MVNO INDEX logo. Below it is a user profile section for 'DemoCompany' with a 'View profile' link. A navigation menu on the left includes 'Account', 'Change Password' (highlighted with an asterisk icon), and 'Delete Account'. The main form area is titled '* Change Password' and contains three input fields: 'Current Password *', 'New Password *', and 'Confirm Password *'. Each field has a toggle icon to show or hide the password. Below the fields is an orange 'Update Password' button. At the bottom left, there is a 'Logout !!' button. The top navigation bar includes links for 'About', 'MVNO & IOT Information', 'Solution Providers', 'Services', 'Events', 'Glossary', 'Guest Blogs', and 'Contact'.

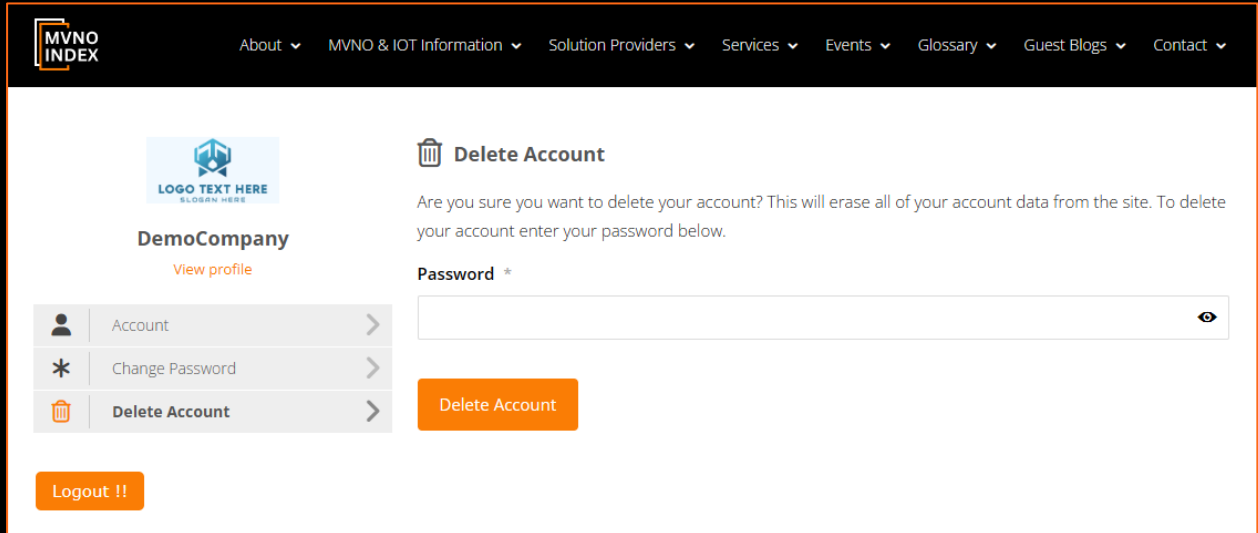
4.3. VIEW AND CHANGE YOUR COMPANY PROFILE

To view and change your Company profile select "View Profile"
See Profile Section for more details.

This screenshot is identical to the one above, but with a red arrow pointing from the left towards the 'View profile' link under the 'DemoCompany' header. The rest of the page content, including the navigation menu, the password change form, and the 'Logout !!' button, remains the same.

4.4. DELETE YOUR ACCOUNT

If you do not want to continue with your Account on MVNO Index anymore you can always choose to delete it. To delete your account, you need to confirm it with your password.



4.5. LOGOUT

When you are done with editing remember to "Logout". This can be done from the Account page, the Profile view page and from the main menu under Contact

5. COMPANY PROFILE

5.1. HOW TO VIEW YOUR PROFILE

Select “view profile” under the Account section

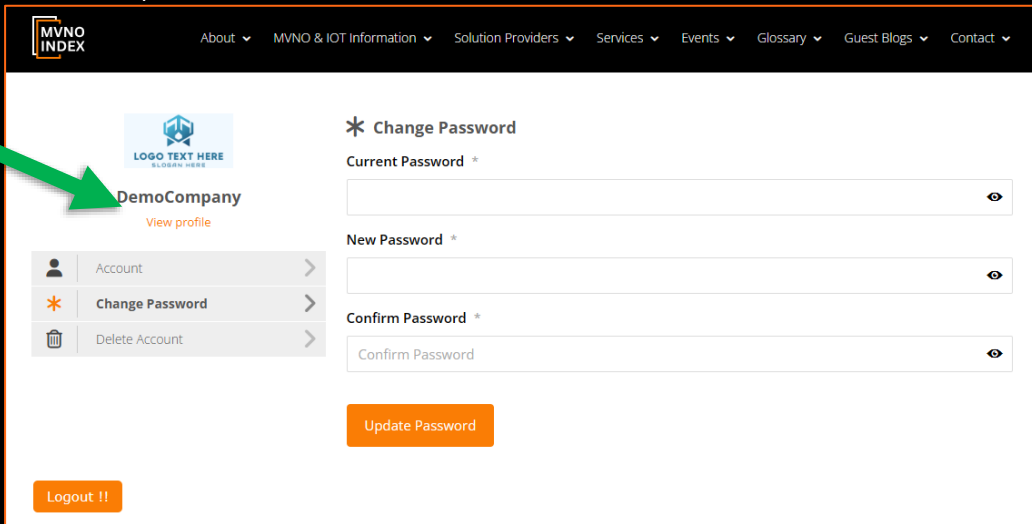
The screenshot shows the 'Change Password' page. At the top left, the MVNO INDEX logo is visible. Below it, the user's profile information is displayed: a logo placeholder (LOGO TEXT HERE, SLOGAN HERE) and the name 'DemoCompany' with a 'View profile' link. A green arrow points to this 'View profile' link. Below the profile information is a menu with three options: 'Account', 'Change Password', and 'Delete Account'. The 'Change Password' option is selected. To the right of the menu is a form with three password input fields: 'Current Password', 'New Password', and 'Confirm Password'. Below the form is an 'Update Password' button. At the bottom left, there is a 'Logout !!' button. The top navigation bar includes links for 'About', 'MVNO & IOT Information', 'Solution Providers', 'Services', 'Events', 'Glossary', 'Guest Blogs', and 'Contact'.

After this selection you will be directed to your profile, this is how visitors see it as well.

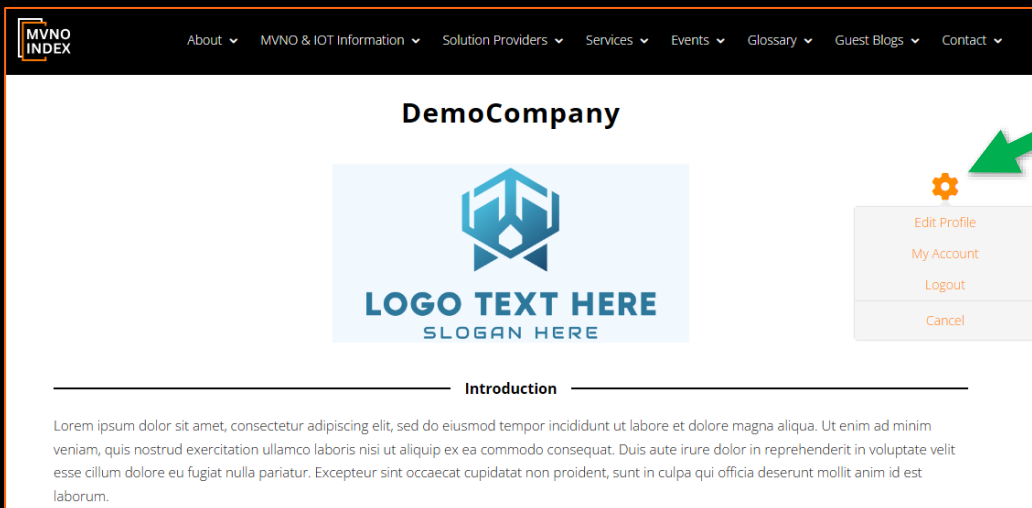
The screenshot shows the 'DemoCompany' profile page. At the top left, the MVNO INDEX logo is visible. Below it, the user's profile information is displayed: a logo placeholder (LOGO TEXT HERE, SLOGAN HERE) and the name 'DemoCompany'. To the right of the profile information is a gear icon. Below the profile information is a section titled 'Introduction' with a horizontal line. The top navigation bar includes links for 'About', 'MVNO & IOT Information', 'Solution Providers', 'Services', 'Events', 'Glossary', 'Guest Blogs', and 'Contact'.

5.2. HOW TO CHANGE YOUR PROFILE

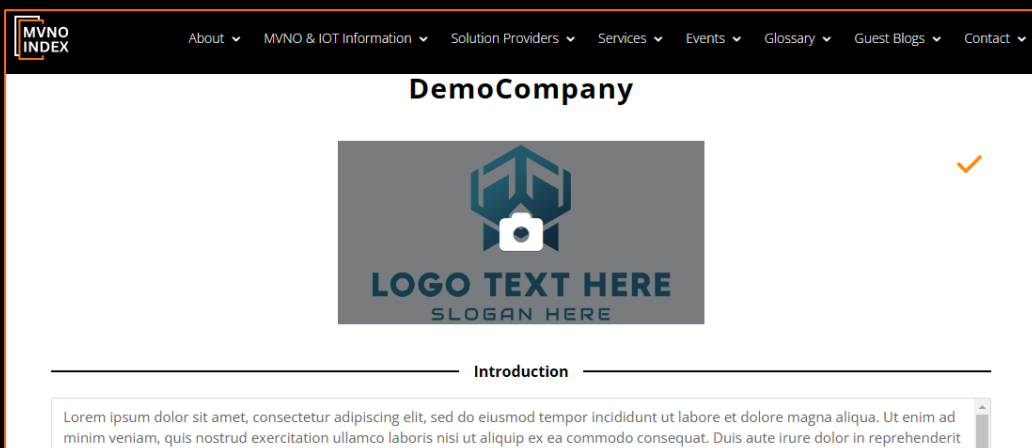
Select “view profile” under the Account section



After this selection you will be directed to your profile, now select the “wheel” and then on “Edit profile”



When you are in “Edit mode” the “wheel” is change into a “V sign”



5.3. HOW TO EDIT YOUR PROFILE

Now comes the important part.

- **You need to fill in ALL the mandatory fields (marked with an Asterisk *)**
- Your Company introduction is limited to a maximum of 5000 characters or 200 words.
- Do not select Wholesale when you do not deliver this. Wholesale is NOT equal to MVNA!
- The countries selection has a select all option, be sure to select only the countries where you can and a legally allowed to deliver your solutions
- You can fill in 6 different offices including the local email and phone number.
- MVNO Index can never be held responsible for any of the information you fill in

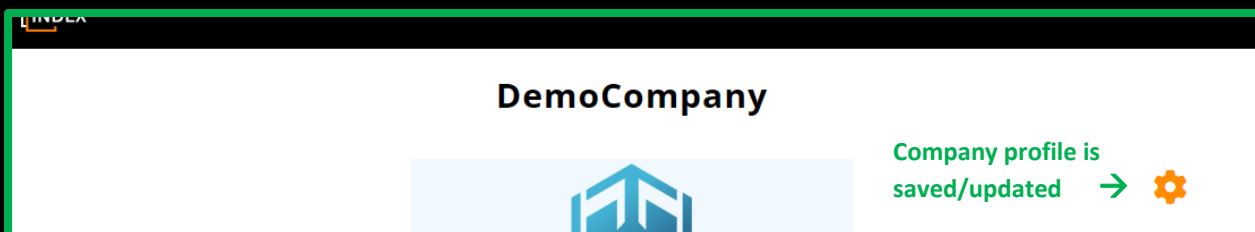
HOW TO SAVE YOUR PROFILE

When you are done (be sure you have filled in all the mandatory fields, check it again), then click on “Update Profile” (or “Cancel” when you do not want to change anything).



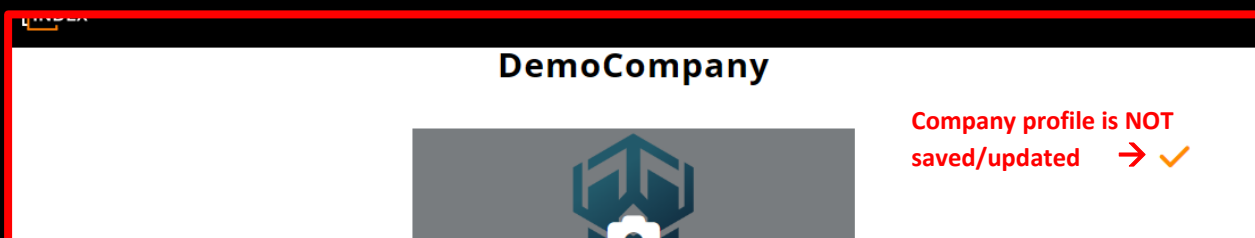
5.4. SAVING UPDATING WENT OKAY

When everything is filled in correctly the saving/updating of the profile goes very quickly and you should see the “Wheel icon” again.



5.5. SAVING UPDATING WENT WRONG

When the saving/updating is slow then you probably didn't fill in one or more of the mandatory fields, which are marked with an Asterisk *. You will then see the V sign again. This means your profile is not saved/updated (except for your logo).



5.6. FIX A PROBLEM

In case your profile is not saved/updated then you probably forgot to fill in one or more of the mandatory fields. Scroll down and complete the fields with a message (see below example)

[About](#) ▾
 [MVNO & IOT Information](#) ▾
 [Solution Providers](#) ▾
 [Services](#) ▾
 [Events](#) ▾
 [Glossary](#) ▾
 [Guest Blogs](#) ▾
 [Contact](#) ▾

Our Solutions / Offerings

Solution(s) *

<input type="checkbox"/> MVNO	<input type="checkbox"/> MVNE
<input type="checkbox"/> MVNA	<input type="checkbox"/> IOT
<input type="checkbox"/> BSS	<input type="checkbox"/> OSS
<input type="checkbox"/> Core Network	<input type="checkbox"/> Wholesale

Solutions is required.

MVNO type(s) *

<input type="checkbox"/> Skinny MVNO (Branded Reseller)	<input type="checkbox"/> Thin MVNO
<input type="checkbox"/> Light MVNO	<input type="checkbox"/> Thick MVNO
<input type="checkbox"/> Full MVNO	<input type="checkbox"/> -

MVNO type(s) is required.

SIM Options *

<input type="checkbox"/> SIM Card	<input type="checkbox"/> eSIM
<input type="checkbox"/> iSIM	<input type="checkbox"/> Multi-IMSI
<input type="checkbox"/> -	

SIM Options is required.

Cloud Options *

<input type="checkbox"/> Amazon Web Services (AWS)	<input type="checkbox"/> Alibaba Cloud
<input type="checkbox"/> Dedicated Hardware	<input type="checkbox"/> Dell Technologies Cloud
<input type="checkbox"/> Google Cloud	<input type="checkbox"/> Huawei Cloud
<input type="checkbox"/> IBM Cloud	<input type="checkbox"/> Microsoft Azure
<input type="checkbox"/> On-premise/Private cloud	<input type="checkbox"/> Oracle Cloud
<input type="checkbox"/> Tencent Cloud	<input type="checkbox"/> Other option(s)
<input type="checkbox"/> -	

Cloud Options is required.